



# RENOVATIONS SPECIALIST

Mr. & Mrs. Curtis

Charlotte, NC

Dear Mr. & Mrs.

Good Day! Please take a moment of your time to answer the following questions and make any comments you wish to express about the job Renovations Specialist did for you.

We appreciate you taking the time to respond. A self-addressed, stamped envelope is included for your convenience.

Are you satisfied with the job we did for you? Very Satisfied

Was our installation crew courteous? YES

Was our Sales/Office staff courteous? YES

Was the clean up satisfactory? YES

How did you hear about us? SAW you working in neighborhood

May we use you as a reference? YES (Price was very high until you agreed to accept insurance payment.)

Comments: \_\_\_\_\_

Steve was very helpful in working with Insurance Co. Also helpful with selection of color.

B. Thomas - foreman(?) very nice - good supervision. Worked well with me on little things.

Mike Stone - came by to check on job

*Thanks*

Thank you for selecting us to serve you. At Renovations Specialist our goal to provide the most complete, prompt and expert service possible. Please do not hesitate to contact us with your questions or concerns.

Best Regards,

*Denise & Mike Stone*