



# RENOVATIONS SPECIALIST

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Susie & David

Cornelius, NC :

Dear Mr. & Mrs.

Good Day! Please take a moment of your time to answer the following questions and make any comments you wish to express about the job Renovations Specialist did for you.

We appreciate you taking the time to respond. A self-addressed, stamped envelope is included for your convenience.

Are you satisfied with the job we did for you? Yes.

Was our installation crew courteous? Yes.

Was our Sales/Office staff courteous? Yes.

Was the clean up satisfactory? Yes.

How did you hear about us? Signs in the neighborhood.

May we use you as a reference? Yes.

Comments: The service was excellent, and because

our repair was a partial, we will have

you back to complete the rest in the future

Thanks.

[Signature]

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Thank you for selecting us to serve you. At Renovations Specialist our goal to provide the most complete, prompt and expert service possible. Please do not hesitate to contact us with your questions or concerns.

Best Regards,

*Denise & Mike Stone*